RIVERCHASE RESIDENTIAL ASSOCIATION

2026 Resident Survey — Complete Open-Ended Responses

392 valid responses | October 2026

This document contains all open-ended survey responses verbatim (lightly cleaned for readability), grouped by question. Respondent IDs have been omitted. Numbers in gray are sequence numbers only — they do not correspond to respondent IDs.

Q3 — Preferred Community Event Types *(n=162)*

1. Block parties, farm/vendor markets, movie night
2. No clue - surprise me!
3. Things that aren't tied to the country club. Social events that don't push membership or promote special groups. Just neighborhood gatherings that are just for enjoying the community.
4. Family & Seniors oriented events
5. Local artists...
6. Most anything that would promote getting to know our neighbors. Events might be tailored around art shows, common hobbies or interests, teaching/training, unique local shopping opportunities.
7. Family park get together
8. More events for adults.
9. Neighbor meetups
10. Getting to meet new neighbor socials
11. community yard sale, ice cream socials, discounted golf
12. Farmers Market Art Show Concerts Lectures
13. More events that are available to non-country club members
14. Social get together
15. Community picnics with craft fair, 3 inning soft ball competition/tournament remote control car races, music etc
16. An event that serves seniors and establishes a community ambassador program to check in on older folks and serve single moms. Could just be check ins or acts of service.
17. Walk/Runs, Naturalist lectures on living with wildlife, Landscape lectures.
18. Block parties, events with dogs, kid friendly
19. street parties where you can meet and catch up with neighbors.
20. Service
21. Gardening Bridge club Book club
22. food drives, service oriented projects.
23. Community picnic
24. BBQ AND OTHER TYPE OF FOOD EVENTS WITH ENTERTAINMENT.
25. Family friendly
26. educational, informational
27. This is not just a Riverchase issue but I think we need a way to dispose of hazardous materials more than the one day a year we have now. Why can't Hoover provide a location to drop off hazardous material. It would stop much of these materials from going into landfills.
28. Events so I can get to know my neighbors.
29. Ones that aren't geared towards kids AND don't require you to purchase a ticket.
30. More inclusive for families. Environmentally conscious and nature friendly. Making community gardens, improving more walkable areas, improving parks, birdwatching events.
31. Food trucks
32. We are members of RCC and I like to see events done in conjunction with them. Brings the community together. Also, using the Wildflower park area for young mothers with small children.
33. Pool days for whole community, not just RCC.
34. Food
35. I don't know.
36. tail gate or community sales
37. Animal charity
38. parties and get-togethers
39. Block parties
40. Things with kids
41. Social gatherings, book clubs, mahjong, walking groups etc
42. Don't know
43. Neighborhood get togethers
44. car shows
45. Meet and Greet Bingo, maybe with a pot luck dinner Tour of homes, not just at Christmas season
46. Kid's 4th of July Parade where they decorate wagons, strollers, themselves! It could be held at one of our church parking lots. We did that in Richmond, VA and it was so fun for the kids. End with the ice cream truck.
47. Family events

48. Earth day events for children and adults
49. Neighborhood get togethers, holiday events
50. Witches golf cart parade. I pitched this to a RRA committee I'm on — they weren't interested. So, I talked with the RCC manager, he agreed instantly, we will have it in the RCC parking lot this October. This parade is something other neighborhoods have been doing for several years.
51. NonRCC member golf opportunities
52. Open for suggestions
53. Food truck rally in the fall/spring, on regular day/times.
54. Open get together at country club
55. Events for seniors
56. Idk..hence my "maybe". Food is always good would love to promote local restaurants and grow less chain related options.
57. Back to school Spring or summer event
58. Holiday
59. All types of events
60. Community Block Parties
61. Block parties, community/neighborhood service projects,
62. Meet & greet events a couple of times a year
63. 3K run / walk
64. Social membership for meals in and take out
65. Golf
66. Spring Festival and Fall Festivals.
67. Events I could take my kids to and events where I could meet other families in the neighborhood.
68. Xmas house tours
69. Holiday celebrations
70. Family events, football events, ways for our kids to make friends in the neighborhood
71. Block parties in smaller neighborhoods.
72. Music
73. The scavenger hunt conducted during the pandemic was fun. The community really came up with some clever ideas to make our neighborhood feel like a family.
74. Wine tastings, book clubs, specialty speakers
75. Music
76. Block party's. Cook outs and entertainment for non rcc members
77. Block parties
78. Street parties
79. Community cleanup day with assistance provided for elderly or those who need volunteers to help with yard cleanup.
80. More holiday events. Yearly social
81. Art shows
82. Maybe small concerts at the local parks, picnics, vendors or food trucks at parks.
83. Happy Hour at RCC, Neighborhood Bingo Night, Wine Tasting, an Annual Golf Tournament for neighborhood residents even if not members of RCC and an Annual adult Christmas Party.
84. block parties
85. Car Show, Quarterly/Yearly golf, scavenger hunt
86. Riverchase Club events. Intro to golf. Sunday brunch or dinners.
87. I think maybe a few more seasonal get-togethers. I like meeting people other Riverchase people who aren't members of the Club.
88. Family events such as a Witches Halloween ride, movie night
89. Back to School block party, Iron Bowl gathering, Annual neighborhood scavenger hunt, fun events for the whole family
90. Family friendly events.
91. Community block party Food trucks Family fun day
92. Block party, family cookout, etc
93. Social events and opportunities to give back.
94. neighborhood gatherings
95. Food trucks at Wild Flower Park; casual events such as that.
96. Parades
97. Street fairs
98. Golf guest at RCCC 6 times a year paying the guest fee if you a resident.
99. Golf event for the neighborhood.
100. Market days where people can sell crafts. I do woodworking and would love to have a booth somewhere for an afternoon. And also have some ice cream vendors etc.
101. Not sure. I like the 4th events, maybe something other than just cruising through at Christmas
102. Hiking, gardening, kayaking.
103. Food trucks, beer and wine tasting, vendor summit
104. Open houses
105. Free events - block party, food truck nights, picnics at the park with live music
106. More seasonal activities, farmers markets, food trucks
107. community events at RCC. Concerts?
108. Neighborhood cookout
109. Community events, such as street party, group meets at brewery., etc.
110. Fall festivals, food trucks in the park, etc. I wish we had a community pool (not part of Riverchase Country Club).

111. Retired people events
112. Gatherings such as cookouts golf, tennis or pickle ball for residents only.
113. Meals at the club
114. Pool cookout party for those of us who do not belong to the pool! Maybe opening it up on occasion would allow some of us to see what we're missing!
115. Fun events
116. Games, neighborhood sales, Christmas, Thanksgiving, Trick or Treat, Events for kids and adults. Best art drawings and best cooking events for neighbors. kinds of events that neighbors engaged and interact.
117. Neighborhood parties to meet more people on our street
118. Informal community gatherings (bbqs, etc). Interest meetings like car gatherings
119. Block parties, events at the country club that all neighborhood people could attend
120. Veterans meeting. Coordinated neighborhood watch.
121. Community small business event where local businesses, home stores, artists, creatives, can show and sell their work.
122. Fun Social events
123. A summer event at the Clubhouse for kids and meet neighbors.
124. Cahaba River activities & community Floats like Atlanta does! Have the city raise the water levels in Cahaba and fix up the let in spot under the bridge and where the old concrete plant was and finish the plans to connect a pedestrian bridge joining both sides of the river to have then a trail leading out to paradise lake down Patton creek! Other Ideas: we could have community gatherings at the club house on driving range for outdoor small concert venue or have a event similar to Moss Rock but call it Riverchase Art Fest
125. More open house type events to see how neighbors have renovated their homes. More activities for older residents.
126. More small play areas
127. Community Pool Party
128. Anything that brings neighbors together -- food trucks, events at RCC that are open to all residents and not just RCC members
129. Car shows Trap shooting
130. Fall Festival — Food trucks, inflatables, face painting, local vendors, live music, pumpkin decorating, football games on TVs and maybe a beer garden. Late October would be perfect. 5K + Fun Run — A serious 5K plus a one-mile family/kids run. Farmers & Makers Market — Maybe quarterly: produce, baked goods, flowers, local crafts, coffee, etc.
131. A NEIGHBORHOOD WALKING EVENT LIKE A VOLKSMARCH OR SOMETHING LIKE THAT
132. Block parties, group yard sales,
133. Holiday
134. women's pickleball league, women's wiffle ball league, women's kickball league, picnic, raffle/charity fundraiser events
135. Maybe a neighborhood wiffleball or kickball league at wildflower park. Something to get the neighborhood together - a cookout. Something like that.
136. Street Family events.
137. More block party type event
138. Concert on the grounds, BBQ get together, walking events to raise funds for charity
139. Bringing the kids together Ice cream truck Maybe an adult sports team of kickball, baseball Give back to the community; donating, serving, labor
140. COMMUNITY FUN RUN (5K),
141. Concerts, Art Shows
142. Leverage off of the 4th of July event - More celebrations.
143. Not fully sure, but anything social would be good.
144. Block parties for various areas Everyone putting American flags on their mailboxes for the Fourth of July - It would look great and send a message of patriotism.
145. Neighborhood mingles so you can get together with others
146. 4th of July, Halloween, and Christmas in the Chase are all well-done events!
147. Dining opportunities at the club for non-member residents.
148. Anything kid related
149. Outdoor picnic/movie
150. TV/Movie activities at Wildflower

Q4 — Wildflower Park: Additional Comments *(n=88)*

1. If plantings I would like to see native plantings that attract bees and butterflies.
2. The wooden tables are aging and need some TLC. It is a nice shady little park that most people walk thru.
3. I believe a camera should be installed in the Wildflower Park. When I am by myself at Wildflower Park and a car comes in right away, I get in my car and leave because I do not feel safe.
4. Lighting, benches and track maintenance would be beneficial improvements if funds are available.
5. Don't use.
6. The city of Hoover should fund any improvements as the park is used by anyone. Most of the people using the park when I was there with either my grandchildren or dog were non-residents of Riverchase.
7. don't go to Wildflower park, whatever the majority request is fine
8. HOA should not take money intended for the neighborhood for Buildings, parks or anything owned by the city that is not residential owned. Definitely some legality around it

9. Perhaps Wildflower Park could be used for some Riverchase events.
10. Why is the city of Hoover not being held accountable for these upgrades if they are responsible? We live within the city limits and pay taxes to the city, our HOA dues should not have to be used for city upgrades. Hold them accountable on behalf of the community. What is the agreement between the city and Riverchase? Are we contractually obligated to pay for occasional upgrades?
11. A workout area would be cool. Doesn't have to be huge. Pull up station, wall ball station, dip bars, etc.
12. It is a beautiful little park that we have used many times in the past but do not use it anymore so my suggestion would be to listen and apply suggestions from those who use it.
13. Can we annex this park/buy it from city of Hoover? Install flock cameras here? More swings. Remove/update some of the old features. More small scale low height features for babies. Expand/add covered seating with picnic tables on a deck. Add a dog park area.
14. Improved parking lot.
15. Unknown, have not visited in some time.
16. I went there today. Terrible smell near bathrooms. Water standing in front of bathrooms. Lots of dead limbs all around.
17. Disability accessible playground equipment. Community garden. Designated pollinator areas. Water pad park for summers. More walkable areas.
18. Bathroom closer to playground.
19. Haven't been to Wildflower Park in several years. Used to go daily to walk the dog. It is a very nice asset for Riverchase. If I were to suggest anything it would be water drainage.
20. Park is well maintained. Just assist in maintaining the bathrooms in good condition
21. No longer use park
22. We have lived here 20 years and never used the park so we have no opinion to offer!!
23. Grass is all weeds, hurts the feet to walk on
24. Pickleball courts
25. Steps or a paved ramp to get up that rickety hill from the parking lot.
26. I don't go there - so I don't know.
27. Please don't put lighting around the track, the bathrooms are well maintained and always clean. Seating and or landscaping might be nice. Basketball court could be replaced and several have mentioned that the playground equipment needs a good cleaning.
28. I'm not familiar with this park - maybe better signage to start?
29. Unknown. I haven't been to the park.
30. Do not use the park
31. The city should improve restrooms.
32. We do not use the park so for our family it is not somewhere we believe funding should be spent.
33. Never been. However, parks are a plus for the neighborhood.
34. More things for older children, a few pickle ball courts, bases on the field and maybe soccer nets
35. Do not go there
36. Add Pickleball courts
37. Pet waste stations, playground improvements and Security of the park in general
38. Just leave it alone! Our taxes go to Hoover. Any needed improvements should be made and paid for by Hoover. Petition Hoover to make any improvements people may feel are needed.
39. Track paving
40. Safety
41. I don't use the park!
42. I have only visited the walking trail area in recent years. The wooden picnic tables need to go. My biggest concern is safety. We go at dusk during the heat of summer and there appears to be questionable activity in the parking area.
43. I do not spend time at this park, so I don't have real input. I would not want to increase HOA dues to help cover any improvements here since it is not a neighborhood only park.
44. Sidewalks
45. Haven't been there in years, don't know the current condition.
46. don't go to the park
47. Lighting for sure. There's also a broken rocking horse there right now. I take my family there every evening. We need to improve or remove the little blue library book holder. It slams so hard it will cause injuries if a toddler using it unattended
48. I have no idea where this park is.
49. Security cameras
50. Never been in 8 years.
51. I'm not familiar enough with the park to offer any suggestions
52. A DOG PARK!! It doesn't have to be huge -- just a fenced place a dog can be let off leash to be a dog! Many of us have non-existent backyards and currently I have to drive 20 minutes one-way to the single Hoover dog park on Rocky Ridge Road. I would be willing to help with anything needed to perhaps get some kind of cooperative effort between the community of Riverchase and the City of Hoover to make this happen.
53. The playground equipment needs updating.
54. Pressure washing/Cleaning of playground equipment
55. Better maintenance on field so kids can have pick up baseball or dodge ball games. Built in bases would be great
56. I would improve the play equipment and/or add new equipment.
57. I can't answer because I have never been there.
58. Either clean existing equipment or bring in new slides, swings, etc. A refresher is needed.
59. I think the city maintains this park.
60. Do not use park.

61. Just a clean and safe park is what I think it's best. Maybe solar lighting for a few hours after dark?
62. security - lights, cameras, maybe police presence?
63. Unaware of it.
64. I would like to see the grass better maintained and kept cut
65. I've taken my young grandsons there for quick visits and have been surprised at how well-maintained it is.
66. Don't use wildflower park.
67. Happy with the way things are
68. Fix track. Make the interior more useable for soccer, wiffle, etc
69. Security
70. Soccer goals
71. Playground improvements
72. Safety has been a concern unfortunately. Maybe more patrolling
73. Redo baseball field with simple fixes, nothing extreme or get rid of the fence
74. It's simple and sufficient.
75. Parking lot
76. Pickleball courts
77. Cleaning/maintaining equipment
78. Don't use the park so unable to contribute to input
79. More things for children to play on. So we don't have to go to another city to play.
80. Additional playground equipment would be nice
81. Maybe upgrade the playground
82. Honestly, I used to go there a lot with my kids, but they're all grown now. It is a neat little place hidden in the cul-de-sac.
83. Cleaning of the equipment already there.
84. The field that the track is around is often not maintained enough and has very tall wild grass. It needs to be cut more often
85. Parking

Q5 — River Point Park: Desired Features & Comments *(n=171)*

1. Benches, native plantings, pet friendly, walking paths
2. boat launch, fishing accessibility, seating/pavilion/picnic type space
3. Walking trail a dog park another kid's playground
4. Safe flat paved walking
5. Walking trails. Open spots for picnics.
6. Maintain natural walking trails. Also note: The end of the Cahaba Riverchase Nature Trail is at the Riverchase Golf Course. Coordination with Cahaba Coalition, Freshwater Land Trust, Red Rock Trail System, and Cahaba Blueway recommended. Sitting areas along the Cahaba River. A well designed walkway and kayak/canoe launch to be added to the Cahaba Blueway system.
7. I have never visited this Park so hard to tell.... however, trails and walking paths are always needed.
8. Walking track, playground, picnic areas
9. Natural areas to view and access the river's edge, seating, dog friendly, restrooms, an appropriately designed open-air small events venue or landmark pavilion.
10. Good restaurants
11. Don't use.
12. Pickleball courts.
13. Walking trails, playground, connection to the walking trail along cahaba river
14. Same as Wildflower Park
15. Is this parcel the responsibility of the City of Hoover? If developed, the main users would be non-Riverchase residents
16. None
17. I live in The Oaks. I do not wish this park to be developed.
18. Pet waste stations.
19. walking trail
20. Walking trails, bike trails, picnic area, community swim area and fishing areas
21. A bridge that connects riverchase to other side of hoover with trails to trace crossing area and its trails. Opens up biking and walking to Brooks Gap brewery and nearby trails along with Hoover Met.
22. Maybe just a walking trail.
23. Running trail that connects to Cahaba greenway trailhead by the elementary school. Paved would be amazing. We have zero trails here in Hoover and a Jemison type trail would be great for Hoover. We also need better river access.
24. This has been discussed in the past and just isn't a good idea.
25. Restroom, hydration, and shaded sitting area
26. Walking trail, restrooms, picnic area.
27. Bathrooms Seating Lighting Playground equipment Landscaping
28. Benches, quiet spaces along with trails.
29. Trash receptacles
30. Pavilion for events, open space but leave mostly wooded, river access. One downside is that if it's a public park, there is the potential for criminal activity.
31. walking

32. Dog park!!! public tennis courts, walking path with various exercise equipment throughout the path (such as pull up bars etc), multiple dog waste bins, fishing pond
33. Disability accessible playground equipment. Community garden. Designated pollinator areas. Water pad park for summers. Hiking/trails
34. Listen up--this is not a good time to take on the expense of new projects. We are experiencing unbelievable inflation. People are financially struggling.
35. Benches, clear paths
36. Water access
37. Access to the trail
38. Walking trails and children's playground
39. Walking, water fountain
40. Walking track
41. Seating, signage, etc
42. Walking trails
43. walking path
44. Trails. Lights
45. A nice walking trail.
46. Walking area. Kids play area. Sitting areas.
47. Walking/hiking trails - area must be safe
48. Restrooms
49. None due to frequent flooding in that area.
50. None — it is in a flood plain
51. Walking path, splash pad and playground
52. Benches and bathrooms
53. Walking trails, picnic tables, bathrooms
54. Walking track, nice playground
55. Unless the developer of the neighborhood from the 1970s is paying; I have no interest.
56. Cleared trails for safe walking, some lighting
57. Not applicable to our family
58. Area for Dogs, connection to other Greenway Trails
59. Walking track; playground; bathrooms; pavilion
60. Pickle ball court, walking trail, things for children and teens, family fun, space for parties or events, a splash pad and a public pool for the neighborhood would be amazing!!!!
61. Kayak/Canoe launch access, trails, water station, pet waste stations
62. Not sure our dues could cover the upkeep on a park unless the city has control. Parking would probably be an issue for that street
63. walking track, picnic tables
64. bathrooms fishing access
65. Nothing. Leave it alone. We have enough parks.
66. Playground, wide paved trail/track
67. Walking trail
68. Playground, covered picnic/seating area, Cahaba access for fishing and enjoying the water (could be as simple as a boardwalk), ample parking
69. Walking trail
70. Walking area - trails.
71. Launch area, music stage, bathrooms, parking with lighting, trails
72. A park would be nice but no need to waste time and resources on this project if there is no way to access it. I have heard that is an issue.
73. I am out of the loop on this development. I would love more info before providing an opinion.
74. None. Please leave this area as a natural spot.
75. Sidewalks
76. Bathrooms
77. Walking trail, restrooms.
78. bathrooms, paved walkways
79. Walking path connected to Cahaba.
80. Walking trails, bathroom facilities, lighting.
81. River access
82. Canoe and kayak access, seating, bathrooms
83. The same as at Wildflower park presently.
84. Playground, trails, golf cart access, outdoor fitness equipment
85. Would like to see a park there but traffic may be a problem for residents.
86. few pickle ball courts
87. Safe walking paths with security cameras, picnic areas
88. hiking trails
89. Trails (paved) and areas to relax and see the water. Also, maintained to not attract snakes etc.
90. Proposed in past, would not work
91. I haven't even heard of this development opportunity.
92. Walking trails, bike paths, rest rooms.
93. Once again I'm not familiar enough with the area to offer an opinion

94. A DOG PARK!!! Open space for play, a couple of covered spaces for gatherings, access to the river for a canoe or similar vessel, restrooms.
95. Walking track, playground equipment,
96. Picnic tables, playground, trails, hammock poles where people could bring their own hammocks and relax, water fountain
97. Landing to enter the cahaba, walking trails... could this connect to the greenway?
98. seating, playground. Is it possible to connect it to the greenway?
99. Dog Run?
100. I don't know what this is
101. Walking/nature trails — a network of relatively quiet, natural-surface trails through the woods, with connections between the neighborhood and river. Children's natural play area — a nature-based playground using logs, rocks, climbing elements, etc.
102. Walking track, seating, lighting
103. Can't answer because I haven't been there
104. Previous boards have tried to do this and decided repeatedly not to.
105. I selected somewhat important regarding Riverpoint Park, but I honestly don't know where or what this is. I need to do more research.
106. Walking trails and nature and trees
107. If it is not financially irresponsible to develop, and there were Cahaba access, trails, benches and amenities that would enable further enjoyment would be a priority for me
108. A kayak/canoe launch/take out that is designed by someone who actually knows how to build a well designed, proper launch. Not a difficult to use wooden one.
109. Boat launch, picnic area and walking trail
110. canoe or kayak launches, fishing stations (if allowed) especially for kids to learn to fish, safe and secure parking
111. There is no parking or access and this potential park has been discussed and rejected at least 3 times in the last 40 years I have been a resident. A current discussion is a complete waste of time and effort.
112. Fishing access
113. Kayak launch, walking paths, playground, doggie bags and trash can
114. Seating, walking path
115. More playground equipment for kids, community pool.
116. We need to focus on our neighborhood first. We have trees hanging all over the roadway that need to be addressed before we worry about another development.
117. Areas where our young athletes could play/workout
118. Walking/bike trails, restrooms, canoe launches
119. Walking trails, kids park.
120. It would be nice to have a place to go that is close to home (I live in The Oaks) since we're so far back in the development. My concern is the additional traffic on River Park, and noise for our residents.
121. place to access the river
122. Nothing. Park has been hidden for years. Neighbors who live by it do not want it developed
123. Public basketball court and tennis for riverchase residents
124. Nature trail or education
125. Dedicated walking trail
126. Playground for littles, security (fencing and camera), shade, a field that is mowed and antbed free
127. Picnic tables
128. Walking trails
129. Boat launch, private to residents, clean area for kids to play
130. Walking / biking trails, A kayak / tubing landing where you can put in at Cahaba Greenway Trailhead at Riverchase Elem and get out at River Point Park (2 miles exactly). The Cahaba River is not utilized as the community asset it should be.
131. Green space. Playground. Picnic areas. Bathrooms.
132. Large Concert venue since we have lost oak mountain concert venue.
133. Walking trails with signage
134. Bathrooms Trash Bins Swings Climbing Activities Splash Pad Small Merry Go Round
135. Canoe Launch
136. benches, maintained track, bathrooms
137. Rest rooms Picnic area with picnic tables
138. Cahaba River Access — kayak/canoe launch, fishing access, and safe areas to get to the water's edge
139. What is River Point Park??
140. CANOE/KAYAK LAUNCH; RESTROOMS; BENCHES/PICNIC TABLES
141. Trash cans, lighting, security cameras
142. Canoe launch and riverside trails
143. Boat launch
144. Walking track lighted
145. bathrooms
146. kayak launch, walking trails
147. Bathrooms, trash receptacles, walking path, dog waste bags, lighting
148. Walking trails, picnic area, bathrooms
149. Paved walkways
150. I am not familiar with River Point Park
151. Walking/running trails
152. Baseball field Picnic area with scenic view

153. Walking areas, green space
154. Picnic tables with an overhead canopy, kayak or canoe access to the Cahaba River, walking trails.
155. Cahaba River access for canoes & kayaks
156. Walking trails maybe, greenspace
157. Outdoor activities - trails and possible light eatery of some sort
158. I just don't know enough about this project to be able to say?
159. Connect to Riverchase Elementary/Cahaba trailhead
160. Basketball court. Shaded walking track.
161. Walking/biking trails, pavilion
162. Walking trails
163. Dog Park?

Q7 — Cell Dead Spot Locations *(n=97)*

1. In my basement on Shagbark (top of hill)
2. On the parkway between old Montgomery and sycamore drive
3. Basement and rooms located in the opposite direction of my internet router
4. By the bridge over the Cahaba on Riverchase Parkway; toward the front of Riverchase Parkway close to Old Montgomery Hwy
5. Occasionally on Riverchase Parkway West, maybe in the low spots.
6. near red light on parkway near old montgomery hwy
7. Parkway before Old Montgomery
8. On Riverchase Parkway heading towards old Hwy 31 about 100 yards before the intersection.
9. Between yellowwood lane and Hwy 31
10. riverchase parkway
11. Turning from old Montgomery highway onto the parkway
12. After turning into the neighborhood from Lorna Rd going up the hill as you approach the first stop sign and a little ways past the stop sign.
13. RC Parkway somewhere between Chestnut Oaks and the Fire Station?
14. Going up the hill, southwest, on Riverchase up to the stop signs for yellow wood lane. It is nearly constant.
15. The 1/4 mile on Riverchase Parkway right before Old Montgomery Hwy, going South.
16. Low spots like bottom of Fire Pink Ct.
17. Service isn't great at our house, but the only place where calls drop is just West of Old Montgomery Hwy (driving on the parkway)
18. Back of the neighborhood
19. As soon as I turn on Shagbark
20. Parkway near the fire station
21. front of neighborhood, crossing of pkwy and old montgomery hwy
22. Riverchase Parkway between Waters Edge Dr. & Fox Creek Circle
23. Halfway up the parkway
24. Very small section on the parkway near the entrance of Old Montgomery.
25. On the parkway
26. On Riverchase Pkwy as you enter from Hwy 31
27. Inside home
28. On Riverchase parkway
29. Back of Lake Forest Circle
30. Around Trammel Chase, Baneberry and spots along Riverchase Parkway
31. off of chestnut oaks at the bottom of the hill
32. Overall there is poor cell service on sweetgum dr, sweetgum ct and tulip poplar.
33. service is weak at our residence
34. This is occasionally on the last half of the parkway before Trammell Chase drive.
35. Near the river
36. shagbark road and mockernut on tmobile
37. River Park Dr has dead spots when inside the house when using AT&T. I frequently have to stand outside on the driveway to get service.
38. Shagbark Circle
39. In my home
40. Riverchase Pkwy
41. My house. We had to leave Verizon because of service at home. AT&T is better but still drops calls.
42. First stop light
43. There is always a dead spot on the parkway on the section past the traffic light coming into the neighborhood from Old Montgomery Highway.
44. Just past the fire station when you enter Riverchase Parkway from Old Montgomery Highway.
45. Country club building and Yellow Wood/Riverchase Parkway
46. Parkway between Chestnut Oaks and fire department.
47. Riverchase parkway crossing the stream

48. Tulip Poplar
49. Poor reception at Lake Point region
50. Throughout the parkway
51. The bottom of Tulip Poplar Lane
52. Near the front entrance at the red light
53. Parkway
54. On riverchase pkwy in between fire station at stop sign
55. Right before fire station and the dip on Pkwy W and Oak tree Rd
56. Right by our house. 808 Riverchase Pkwy West. It drops right around there. ALL the time
57. on the parkway between Tulip poplar and Willow Oak.
58. The Oaks
59. Almost always drops on Old Montgomery leaving Riverchase and going towards Methodist Church
60. I have poor AT&T service at my home in Lake Point Estates.
61. Around the golf course
62. River Park Dr
63. On the Parkway at the yellowwood drive
64. 1143 Riverchase Parkway West
65. Around the fire station on Riverchase parkway west and before the turn onto club drive
66. 4025 Water Willow Lane (Both)
67. On the parkway and some areas of my own house on Bridgelake Dr
68. Near the intersection of Yellow Wood and the parkway, near the fire station and then again at the 31/Parkway intersection.
69. Baneberry area
70. Between Yellowwood and Old 31 and along RPkway approaching 31. Navigation apps choke.
71. Close to the fire station
72. Before exiting the us 31 from riverchase pkwy w. near the riverchase lutheran church or methodist
73. At Fox Creek Circle. 1 bar.
74. Front of the neighborhood at Old Montgomery Hwy intersection
75. At the traffic light at Old Montgomery and Riverchase Parkway
76. My house (if not on WiFi).
77. On the street — Shagbark Rd; phones do not work from the time you turn off the pkwy onto the street until I get inside my house.
78. When you turn onto Chase Brook up until the first stop sign on Baneberry.
79. Entrance of the neighborhood.
80. Fairway
81. Tall pines ln, country club area
82. Several areas on the parkway
83. Along Lake Forest to Riverchase pkwy and on and off along Riverchase pkwy to Old Montgomery Rd
84. Low spot in parkway 1100 block
85. Close to entrance
86. The dip in Riverchase Parkway as you enter and exit
87. Back of neighborhood and sometimes front
88. Parts of riverchase parkway
89. Mockernut Road
90. Going from Country Club Circle towards club drive and then past club drive about 200 yards
91. The parkway
92. Near the clubhouse
93. Front entrance
94. Parkway
95. On parkway
96. At the old Montgomery Hwy entrance

Q8 — Other Sources for Neighborhood Information *(n=16)*

1. I don't use Facebook but I know that's a good source for a lot of people
2. I haven't figured out how to get into the Riverchase Website!
3. Neighbors on facebook app for Riverchase residents
4. Since cell service is being brought up. I've been a wireless engineer for much of my career at AT&T. Please contact me at [number redacted] if you'd like to discuss results of this cell survey.
5. Email and the magazine but there should be better information and access.
6. I would decrease the constant 'teaching' posts of what we should be doing. It's so annoying.
7. Residents of Riverchase FB page
8. It would be nice if Riverchase had the book shares that so many Hoover subdivisions have.
9. Didn't know we had a website
10. Riverchase Facebook page
11. I will start looking on the Riverchase website more often. I always forget about it.
12. Didn't know we had a website

13. I love how our neighborhood will rally around any issues and notify us via facebook
14. Facebook
15. Southernstatehomes.com, jeffandchels.com
16. Can never figure out where to get info.

Q10 — Additional Priorities & Open Comments *(n=148)*

1. Cleaning of street signs. Some are hard to read due to exposure of natural elements.
2. I'm just glad the Board is interested in a strategic plan!
3. Entrance to Dividing Ridge Dr needs better care.
4. Making sure everyone in the neighborhood is following the rules so we can all live in a beautiful place.
5. Autumn Leaf Cleanup: there was once a cleanup service that gathered leaves on the streets after residents had cleared the leaves from their property. Is that service still available?
6. This improvement might not apply to this survey however the RCC parking lot most definitely needs some improvements in comparison to the ICC parking lot.
7. The street paving is deteriorating. It should be milled down and repaved at the original height flush with the curb and gutter. The utility service boxes generally look bad — many are in disrepair and crooked.
8. Not allow neighbors to control your own backyards!
9. Work harder to rectify the abandoned house on Fire Pink Ct
10. Require the chair to join and attend local chapter meetings at the Community Associations Institute (caionline.org).
11. Roads need to be repaved in areas
12. Have people follow the covenants. We have dead trees falling in peoples yards with absolutely no consequences. Residents of rent houses don't care about the subdivision.
13. I think we should do away with fireworks. Since the city already does fireworks, there's no point in having the RRA spend more money.
14. Safe walking paths on Riverchase Parkway. Speed bumps on Lake Forest Circle near The Oaks.
15. We need to get back to enforcing our covenants and bylaws. Stop being afraid to hold residents accountable. That is the #1 job of the board, enforcing our rules, otherwise, why volunteer.
16. Bicycle lanes and sidewalks along Old Montgomery Highway from Pelham to highway 150.
17. We need more trails and a plan to connect Riverchase to the Trace Crossing area that's just on the other side of the river. That access would be amazing. Huge possibilities.
18. Be aware of and help support the covenants with Hoover High School on issues that were agreed on prior to building the school, which cover the use of amplified sound systems limited to official school games only and restricted lighting hours until 9:00 p.m. Also no field use on Sundays.
19. Sidewalk system on the parkway
20. Road conditions. There are pot holes and chunks of road missing making it dangerous to walk. Island condition — dead or no plants & little maintenance.
21. Not to be so quick to ding homeowners for what might seem to be a violation. Call the homeowner first to understand before giving a warning or violation.
22. Leaf pick up at a reduced cost.
23. Riverchase needs to fine homeowners who do not follow policies after problems being brought to homeowners' attention.
24. Make utility companies improve their deteriorating infrastructure. It is very unsightly!!!
25. If you could figure out a way to get people to stop flying down the parkway, that would be great.
26. Under beautification and landscaping, we really need to focus on these areas being pollinator designated with more native plants. It draws more interest for people moving in and makes it better for improving our environment.
27. The #1 thing that the RRA should be doing is OVERHAULING the By-Laws and simplifying and clarifying the wording. Short and sweet. And then we need to have a homeowner's meeting to vote on them.
28. I appreciate the posts on FB page reminding residents about the covenants and why they are necessary.
29. Work with the city and Hoover police to reduce loud car noise.
30. Covenant restrictions are a bit over the top. The fact that I can't cut a tree down or enlarge the grassy area of my front yard without approval seems absurd.
31. I wish the Parkway was better lit.
32. Abandoned homes. Properties that have sat vacant and in disrepair for years.
33. Monitoring neighborhoods for overall compliance. Trash in driveways, houses with long deferred maintenance — things that affect the market value of our homes.
34. We need annual leaf collection.
35. Long term vacant/abandoned property which affects neighbors' property value
36. I do not find our property manager responsive.
37. Longer left turn signal at parkway and hwy 31. I wish we had more grocery options in the neighborhood.
38. Golf cart path signs need to be cleared for visibility
39. The front entrance off of 31 needs more lighting! It should be all lit up at night — no dark spots!
40. Enforce the covenants. Speeding is a problem. Would like traffic calming on Willow Oak.
41. Speeding along RC Parkway.
42. Residents need to take more pride in their homes, curb appeal.
43. It would be nice if people took more pride in how their yards looked in some parts of Riverchase.

44. The mayor of Hoover lives in our community. He should be helping to lift Riverchase and fund some of these projects from the City. Organize a meeting with cellular providers to improve service.
45. Do not allow over development of spaces that incite the entire city to frequent. Keep it neighborhood specific.
46. Better lighting at the entrance to Dividing Ridge
47. Sidewalks
48. Lighting could bring aesthetics and safety. Thanks for the survey.
49. Enforcing the existing covenants
50. Community pool that is not the country club and more reasonably priced. Example is Birchtree in Hoover which is around $450 for the year for families.
51. Neighborhood pool above so many things would be amazing. And a club house for events.
52. I think having a fenced area at the Riverchase park would be a great priority for that area. It'd be nice to have an area for pets to run around and play.
53. Explore sidewalks throughout the neighborhood in key areas at least. Walking along some of the major roads is dangerous and it would be nice to have sidewalks — Riverchase Parkway, Country Club Circle and Willow Oak Drive.
54. External advertising, state of art aquarium. Millions have been diverted to the Hoover Met area. Riverchase and the Lorna Road area is beginning to feel like Green Springs. We should push for a state of art aquarium at the Galleria and the Arts Center in the Galleria.
55. Stock fishing lakes and improve weed control
56. I think it would be nice approaching Country Club Circle to have some kind of signage, brick walls & landscaping on both sides of the golf course to make it more appealing & beautify this area.
57. Sidewalks, plants that do not require constant replacement, not wasting money on fluff
58. Just manage what we have effectively. Be a good steward of our dues, rather than constantly trying to grow your involvement and fees.
59. Long overdue need for traffic calming on Riverchase Pkwy W. There is increasingly dangerous speeding, high decibel vehicle/motorcycle exhaust revving and music on the parkway.
60. POT HOLES!!!!! ROADS!!!!
61. I wish there was a way to get people to follow the covenants — a letter just doesn't motivate some folks!
62. We have a great Board. Thanks for your service!
63. Keeping common areas landscaped and well maintained is a priority. This includes using holiday decorations that aren't faded or showing other signs of wear.
64. The traffic on Riverchase Pkwy. W. Between Hwy 31 and Old Montgomery Hwy. No 18-wheelers where not required and consider adding speed bumps.
65. SIDEWALKS especially down the parkway!!
66. Look into a community pool for non rcc members
67. Enforcement of the covenants that require homes and lawns are maintained.
68. Have a quarterly 'vendor' event of service providers such as mailbox repair/painting, tree services, landscape services, painters, remodeling contractors etc.
69. Parking on the side of the road is a problem on my street. It is not safe and looks bad.
70. Forbidding the feeding of deer, raccoons and other wild animals. Requiring cat owners to keep them inside rather than letting them roam the neighborhood.
71. Stop sign near #8-#9 golf cart crossing. People FLY on this road and I fear for a child wondering into the road.
72. Foreclosing on abandoned properties. I have dealt with a rotting abandoned house since I moved back to Riverchase in 2017. The back yard is overgrown attracting many wild critters.
73. Sidewalks and walkability
74. Help with landscaping companies or tree services so we can ensure we are hiring qualified real companies.
75. Controlling street/curbside parking.
76. FREE leaf pick-up. Canoe launch on Cahaba.
77. No, but I love that you are doing this! We are new to Riverchase and could not be happier, but long range planning is always a good thing.
78. Hold people accountable for yards that aren't maintained and well-kept. Add sidewalks.
79. Garbage pickup issues
80. Modifying bylaws to not allow residents to discard home goods/furniture on the road.
81. The removal of Hoover leaf pickup was disappointing. If that could return that'd be great! Maybe RRA could have a dedicated service?
82. I live in the townhomes as you drive into Riverchase from 31 and the roads really need resurfacing. We have pot holes and areas that are hard to drive on.
83. Regarding landscaping, I'd like to see the RRA evaluate a transition toward more native and low-maintenance landscaping in common areas — replacing turf in areas not used for recreation with native plantings, groundcovers, or other low-maintenance landscapes that reduce mowing, watering, and seasonal replanting costs over time.
84. Would like to see consistent enforcement of yard maintenance covenants. There are a lot of weedy yards in the neighborhood.
85. Sidewalks
86. Repair the dips in the roads where AT&T pot-holed in the middle of the roads when 3 years ago they installed fiber. Especially at the end of the entrance near RC Community Church. Very frustrating that these sunken holes have never been fixed!
87. Dead trees along the Parkway and Chestnut Oak
88. Replace the street sign at Lake Forest Circle and River Park Dr which is not consistent with every other street sign.
89. Getting rid of all the leaves on the parkway in the fall.
90. I want a couple of chickens so I can have fresh eggs!

91. Someone is going to be hurt on golf carts driven by non-adults. Also, non-adults riding unlicensed motorcycles on the streets is dangerous.
92. I think the most important issue is working with the Galleria and the local government to save that area. The demise of shopping centers hurts property values.
93. Community pool
94. The neighborhood looks like a forest of unkempt trees. They are hanging all over the roadways and some are dead and leaning. CMA only sends a letter with no enforcement or actions.
95. Is there a way to get the golf course maintenance crew to adhere to the noise ordinances? Our house is close to the golf course, and often they are using loud equipment between 6-6:45am.
96. Parkway Home Updates: we need a strategic plan for updating the homes along the parkway. Many parkway homes are starting to show their age. I would like to see the RRA consider creative ways to incentivize homeowners to bring the facades up to date. Also: Tree Thinning education with a paid arborist; Sidewalk evaluation with a cost estimate to shoot for; Inspection of City Stormwater Drains; Repaving assessment; Parkway Striping updates from the City.
97. Restrictions on rental property to maximum of 5% of residents and no less than one year rental. No SHORT TERM RENTAL.
98. Number of rental properties allowed. Being sure everyone keeps their property looking good and following covenants.
99. While I know this doesn't fall under RRA — our mayor lives on Baneberry! When I am out walking, either improve our streets or give us walking sidewalks.
100. Better lighting at the intersection where Old Montgomery Highway meets the road directing to RC3.
101. Many homeowners have front yards that are quite large and rough-looking near the street. It is ugly to see homeowners pile yard waste at the curb edge that protrudes into the street and stays there for weeks. Also, please trim around the Cart Crossing signs so they are visible.
102. Entrance lighting. Not running the sprinklers in the middle of the day when they are in the sun and evaporate before they water the grass.
103. Cut back bushes in median at Crossvine and Riverchase Parkway (or install traffic mirrors) to improve traffic safety.
104. Sidewalks across Riverchase Pkwy W, so that residents can walk and jog across the community without going somewhere else. Good for older residents and kids biking.
105. Please keep my cell number private from vendors wanting to sell their services.
106. Accountability or minimums regarding prompt response times for board requests or questions, or ARC approvals. I have had issues with lack of response regarding direct contact with ARC and questions to the board.
107. Preferred tree removal service that offers a discount. Would help with older dangerous trees to be removed to avoid property damage and loss of life since it's been ignored for so long.
108. Get rid of overhanging branches on street. Defined Boat launch at dam off of Lake Forest Circle.
109. Painting stop signs and light poles.
110. Yes! The bridge!!! We need to improve the Cahaba let-in and install a new pedestrian bridge alongside the current Lorna Road bridge to connect the Cahaba greenway park to the other side.
111. More sidewalks would make Riverchase compete better with the newer developments — especially sidewalks on Riverchase Parkway and the main roads.
112. I'd like a community pool and a canoe launch on Old Montgomery at the Cahaba River.
113. Address dead trees throughout Riverchase and upkeep of properties along Riverchase Parkway. Aging of neighborhood is showing. Over time this will devalue Riverchase as a community.
114. I would like to see if we could retrofit the new streetlamps with some sort of light pollution baffle to help the nocturnal wildlife while not impeding the needed light coverage for the streets.
115. Not an RRA issue but many streets have parts coming apart, sink holes developing.
116. Discard RRA dues. Very unnecessary.
117. Influencing adjacent property owners to clean up their property. The RUMC has overgrown kudzu that is starting to grow into residential parcels.
118. Tree limbs along parkway that look dangerous. Leaf pickup was a wonderful service.
119. I live in Chase Plantation Townhomes and I don't really see how we benefit from being in RRA. Everything seems geared for Riverchase homes and The Oaks townhomes.
120. Yard debris timely pickup is severely lacking.
121. Trim weeds and overgrowth on Riverchase Parkway near bridge.
122. Assure actual enforcement of neglected yards.
123. Do more at the park by the elementary school. Also, it would be great to have a sidewalk go from the elementary school up Old Montgomery Hwy to the last road in Riverchase.
124. Incorporate Chase Plantation into RRA more completely.
125. Not charging for leaf pickup. Go back to collecting instead of using plastic bags or charging. That's ridiculous! Be environmentally conscious.
126. Leaves pushed downhill and stuck in drains/along the road should be responsibility of the neighborhood to clear, not individual homeowners.
127. We need more lights in the neighborhood. It's dark. Let's not give thugs a reason to think they can't be caught since it's so dark.
128. Any improvements in neighborhood walkability would be great. If I wanted to walk to other areas of the neighborhood, my only option is to walk down Riverchase Parkway without a sidewalk or walking lane.
129. If there was a small neighborhood market / cafe NOT at the Country Club
130. Overall look of houses. House in disrepair (tarps over chimneys for years) and construction debris in driveway — all visible from the street.
131. You should push for a partnership with Heritage Golf Group to allow residents in the immediate surrounding area of the Country Club to join at a residents rate. It makes zero sense for comparable clubs to be available at similar or lower cost.

132. Ramp up notifications of yards or homes that need to be cleaned up. Homes are aging and some yards are embarrassing to surrounding homes.
133. Sidewalks in the neighborhood. I know this would be an extreme cost but there are a lot of walkers around Country Club Circle and Lake Forest that could use sidewalks.
134. I wish there was more that could be done with unsightly houses and yards.
135. Find a way to enforce the codes in place. Some areas are woefully unenforced.
136. Who cleans the lakes and around the lakes?
137. Abolish the HOA